



Unemployment Insurance Agency
On-Line Service for Employers
Michigan Web Account Manager
(MiWAM)

### Finding MiWAM on the UIA Website

### www.michigan.gov/uia



### Step 1

- Access the website:
- www.michigan.gov/uia



Due a federal income tax refund? Then you have only three years to file and claim it.

File an Unemployment Claim Online

File an unemployment claim using our convenient Internet Filed Claims service. The online application is available from 7:00 a.m. Monday to 7:00 p.m. Saturday.

File Unemployment Claim By Telephone

You can file for unemployment benefits by telephone from anywhere in Michigan or North America. The state's unemployment insurance program has established a special toll-free telephone number for you to use in filing a new daim or reopening an established claim.

UIA Online Services for Unemployed Workers



UIA is offering new sentces to unemployed workers. You can sign up for a web account with UIA. The web account allows you to choose, or change, your payment method selection, use MARYIN Inline, and view your benefit payment history. Soon, other services will be added.

Certify with MARVIN Online



MORY IN Unemployment workers can now complete their biweekly certification through MARVIN (Michigan's Automated Response Voice Inferactive Network), instead of calling the toll-free MARVIN telephone number. Workers claiming unemployment benefits are required to certify with MARVIN every other week in order to receive their biweekly unemployment benefit payment.



Employers can perform a variety of UIA functions and access UIA account information on-line. Click on the UtA Online Services for Employers link for access to the services. The online senices are available 24 hours, seven days per week

State Information Data Exchange System (SIDES) E-Response

Employers can submit a response to requests for separation information through SIDES E-Response.

### **Step 2 – Finding MiWAM**

#### Unemployment Insurance Agency MICHIGAN.GOV Michigan's Official Department of Licensing and Regulatory Affairs Web Site UIA Home | Sitemap | Contact UIA | FAQ | Online Services Michigan.gov Home Search email this page Workers print friendly Departments/Agencies **UIA Online Services for Employers** Employers Online Services Surveys Forms Register a Business Webcast Related Content Employers can register for most Michigan Business Taxes, including their UIA Account Publications Number and/or a Sales Tax Licenses using e-Registration for Michigan Taxes. This Online Registration and Inside UIA application can also be used if you changed the entity type of your existing business (e.g. from Seeking Work Waiver sole proprietor to partnership, or incorporating a sole proprietorship or partnership) or Report Fraud acquired all or any part of the assets, organization, trade or business of an existing business UNEMPLOYMENT having employees in Michigan. Services Center Operate a Business **UIA Contact** Information Create a Michigan Web Account Manager (MiWAM) account and conduct business online with UIA. Through their MiWAM accounts, businesses can access the following UIA online services: · File tax reports and make payments the same day a MiWAM account is established, VISA · Establish a MiWAM account for service providers to perform services for their clients on-Respond to fact finding questions, · Receive notices and letters, DEPOSIT Schedule recurring payments or multiple payments, File quarterly wage/tax/payroll reports, Report discontinuance or transfer of business. FRAUD ALERT! File a UIA tax protest, For Those With UI . . . and more. Debit Cards Employer Web Account Manager Webcasts DETECT FRAUD. Due a federal income tax refund? Then you have only three years to file and claim it.

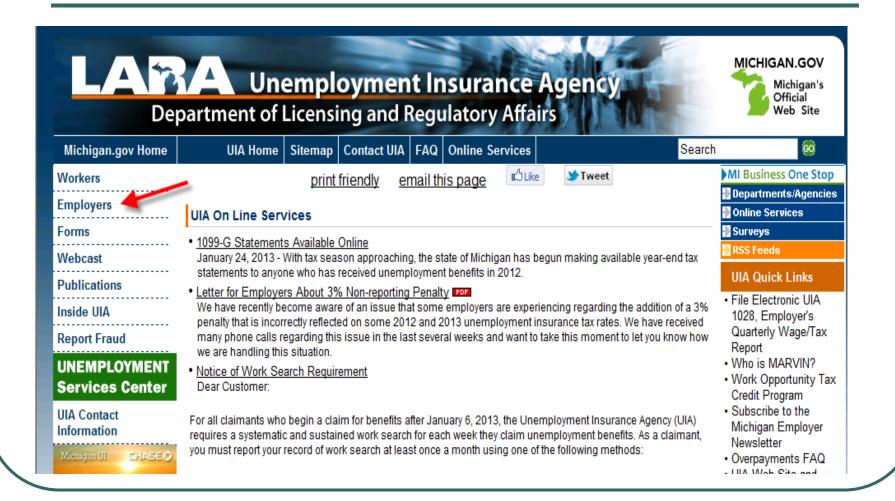
Michigan.gov Home | LARA Home | UIA Home | State Websites

Accessibility Policy | Link Policy | Security Policy | Privacy Policy | Michigan News | Michigan.gov Survey

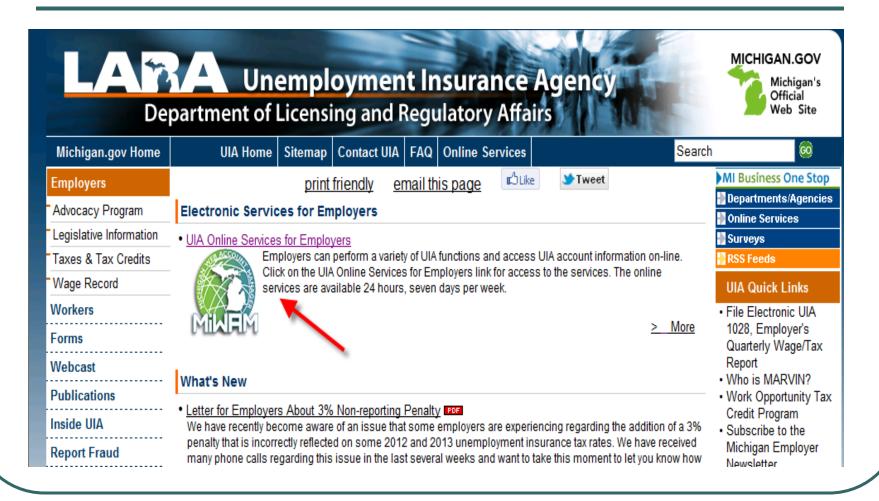
## MIWAM - Sign In Page



# Alternate Way to Access MiWAM from UIA Website



### Step 1 – Finding MiWAM



### **Step 2 – Finding MiWAM**

#### Unemployment Insurance Agency MICHIGAN.GOV Michigan's Official Department of Licensing and Regulatory Affairs Web Site UIA Home | Sitemap | Contact UIA | FAQ | Online Services Michigan.gov Home Search email this page Workers print friendly Departments/Agencies **UIA Online Services for Employers** Employers Online Services Surveys Forms Register a Business Webcast Related Content Employers can register for most Michigan Business Taxes, including their UIA Account Publications Number and/or a Sales Tax Licenses using e-Registration for Michigan Taxes. This Online Registration and Inside UIA application can also be used if you changed the entity type of your existing business (e.g. from Seeking Work Waiver sole proprietor to partnership, or incorporating a sole proprietorship or partnership) or Report Fraud acquired all or any part of the assets, organization, trade or business of an existing business UNEMPLOYMENT having employees in Michigan. Services Center Operate a Business **UIA Contact** Information Create a Michigan Web Account Manager (MiWAM) account and conduct business online with UIA. Through their MiWAM accounts, businesses can access the following UIA online services: · File tax reports and make payments the same day a MiWAM account is established, VISA · Establish a MiWAM account for service providers to perform services for their clients on-Respond to fact finding questions, · Receive notices and letters, DEPOSIT Schedule recurring payments or multiple payments, File quarterly wage/tax/payroll reports, Report discontinuance or transfer of business. FRAUD ALERT! File a UIA tax protest, For Those With UI . . . and more. Debit Cards Employer Web Account Manager Webcasts DETECT FRAUD. Due a federal income tax refund? Then you have only three years to file and claim it.

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# Accessing MiWAM from Michigan Business One Stop

www.michigan.gov/business



### Step 1 - MBOS



#### MICHIGAN BUSINESS NEWS

 American Fellowship Mutual Insurance Ordered into Liquidation

#### FEATURED RESOURCES



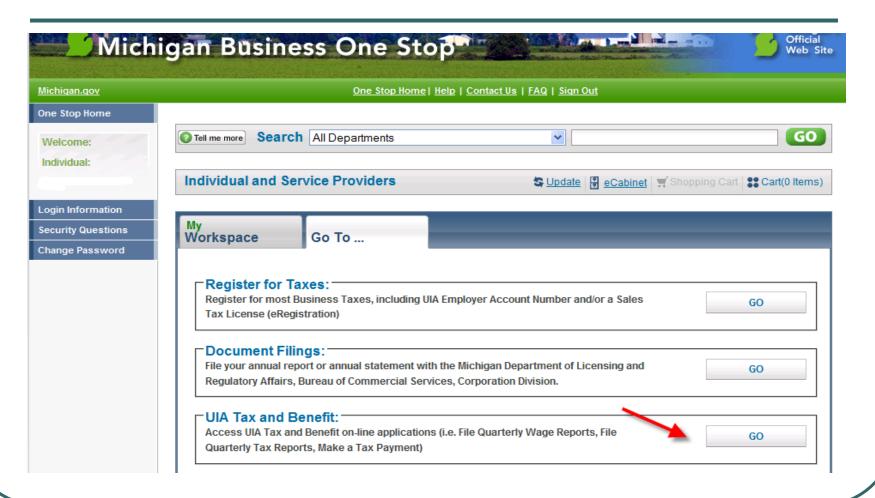
Customer Assistance Center Business Hours:

PUF

### Step 2-MBOS



### Step 3 - MBOS



### Step 4 - MBOS





Please enter your exi	sting MiWAM authentication information.
Jser Name:	
Password:	
Confirm Password:	
	Submit

Reset your password

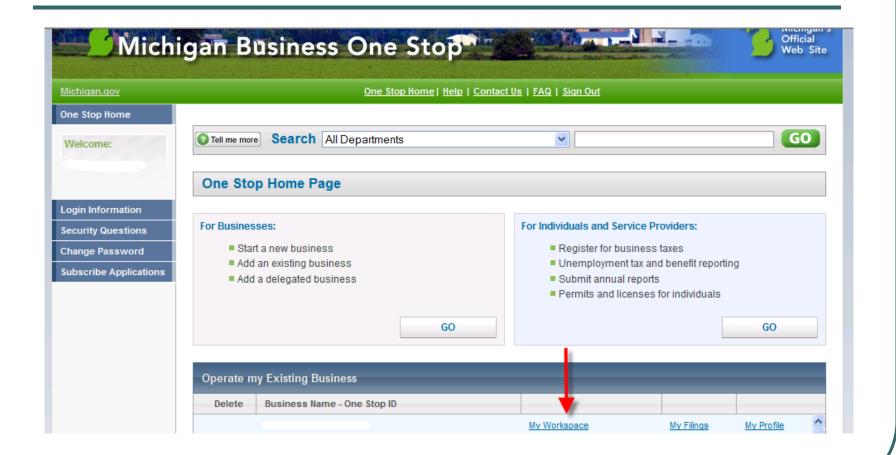
Register for new account



Michigan.gov Home| Business Portal Home | Guide to Starting A Business | State Web Site
Privacy Policy | Link Policy | Accessibility Policy | Security Policy | Michigan News | Michigan.gov Survey

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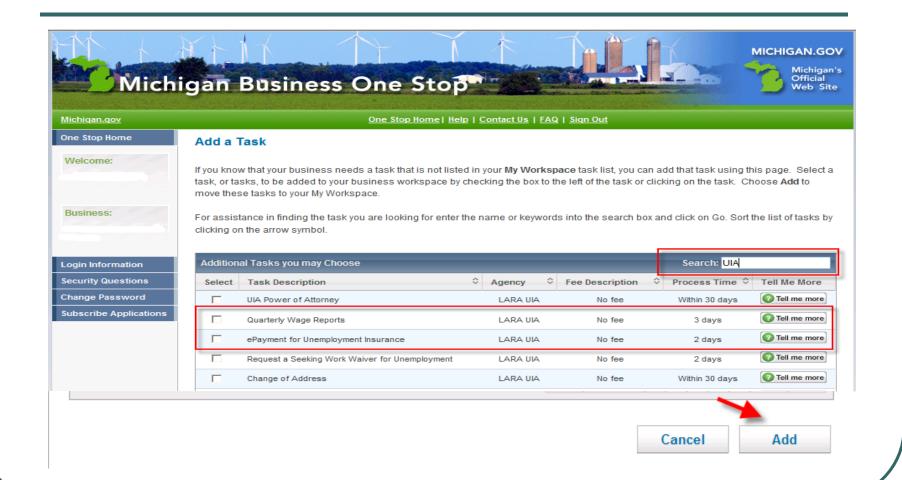
### Step 5 – MBOS Alternate Access



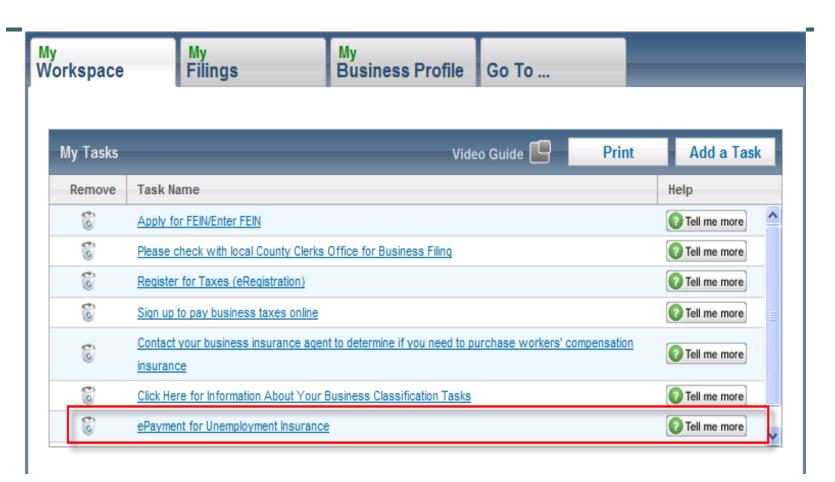
### Step 6 – MBOS Alternate Access



### Step 7 – MBOS Alternate Access



### Step 8 – MBOS Alternate Access



# Registering for a MiWAM Account



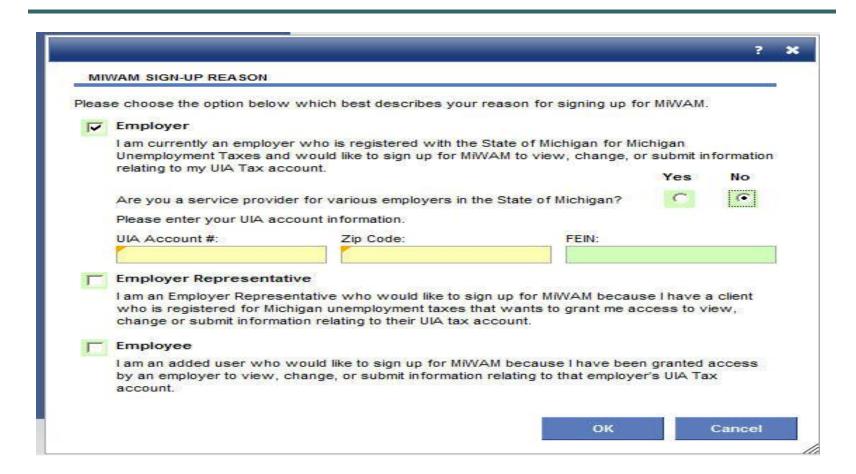
### Step 1 - Registering



### Step 2 - Registering



### Step 3 - Registering



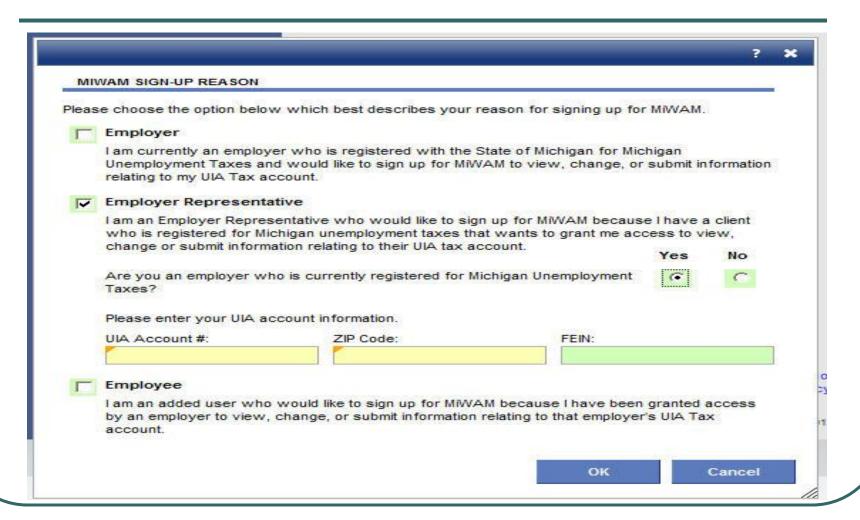
### Step 3 – Error Message



We are unable to create a Web Account for you at this time due to one of the following reasons: (1) the UIA Account Number or Zip Code that you entered does not match the zip code for the business address associated to the entered UIA Account Number; or (2) the UIA Account Number does not exist in our system. Please review the information you've entered or complete an online registration at www.michigan.gov/business. If you need help setting up a Web Account, please contact MiWAM Support @ MiWAMSupport@michigan.gov (include your name, phone number and UIA Account Number in the email) or 313-456-2188.

OK

### Step 4 - Registering



### Step 4 – Error Message



We are unable to create a Web Account for you at this time due to one of the following reasons: (1) the UIA Account Number or Zip Code that you entered does not match the zip code for the business address associated to the entered UIA Account Number; or (2) the UIA Account Number does not exist in our system. Please review the information you've entered or complete an online registration at www.michigan.gov/business. If you need help setting up a Web Account, please contact MiWAM Support @ MiWAMSupport@michigan.gov (include your name, phone number and UIA Account Number in the email) or 313-456-2188.

OK

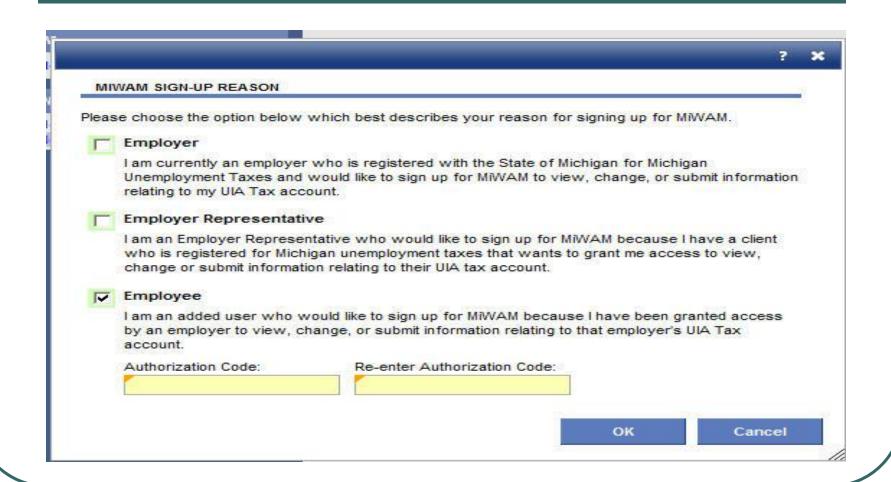
## Step 5 - Registering

eas		which best describes your rea	son for signing up for	MIWAM.			
	Employer						
I am currently an employer who is registered with the State of Michigan for Michigan Unemployment Taxes and would like to sign up for MiWAM to view, change, or submirelating to my UIA Tax account.							
~	Employer Representative						
	I am an Employer Representative who would like to sign up for MiWAM because I have a client						
		chigan unemployment taxes that wants to grant me acc ation relating to their UIA tax account.		ess to vi	ew,		
	Change of Sabilit informati	on relating to their our tax acce	our.	Yes	No		
	Are you an employer who is currently registered for Michigan Unemployment Taxes?						
	Are you required to have a	a FEIN to conduct business?		(•	C		
	Please enter a client's UIA account information and your FEIN.						
	Client UIA Account #:	Client ZIP Code:	FEIN:				
	Employee						
5000	I am an added user who would like to sign up for MiWAM because I have been granted access						
	by an employer to view, change, or submit information relating to that employer's UIA Tax account.						

### Step 6 - Registering

as	e choose the option below w	hich best describes your reas	son for signing up for	MIWAM.			
	Employer						
		tho is registered with the Stat ould like to sign up for MiWAN int.			formation		
7	Employer Representative						
	I am an Employer Representative who would like to sign up for MiWAM because I have a client who is registered for Michigan unemployment taxes that wants to grant me access to view, change or submit information relating to their UIA tax account.						
	change or submit information	relating to their UIA tax acco	unt.	Yes	No		
	Are you an employer who is Taxes?	currently registered for Mich	igan Unemployment	C	•		
	Are you required to have a F	EIN to conduct business?		C	•		
	Please enter a client's UIA account information and your Social Security Number (SSN).						
	Client UIA Account #:	Client ZIP Code:	SSN:				
	Employee						
	I am an added user who would like to sign up for MiWAM because I have been granted access by an employer to view, change, or submit information relating to that employer's UIA Tax account.						

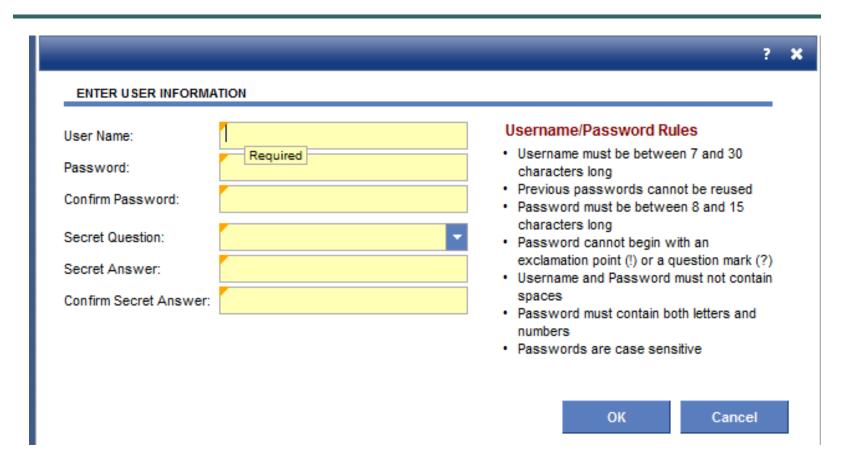
### Step 7 - Registering



## Step 8 - Registering

		?	×
CONTACT INFO	RMATION		
First Name:			
Last Name:			
Company Name:			
E-mail Address:	Phone:		
Address Address Line 1:			
Address Line 2:			
Unit Type:	▼ Unit:		
Country:	City:		

### Step 9 - Registering



### Step 10 - Registering



### Step 11 - Registering



# You are now ready to begin using your MiWAM account with temporary access.



### **MiWAM Toolkit**



#### **MiWAM Toolkit**



## Unemployment Insurance Agency MiWAM Support

MiWAMSupport@michigan.gov

Phone: 313-456-2188

Monday through Friday 8 am to 5 pm

